

# Policy statement

Core-Vision pursues a lasting relationship with its customers and suppliers based on reciprocity. Quality and reliability stand on top of our agenda. In order to continuously use and improve these elements and to work demonstrable according to these principles, a quality management System (QMS) has been setup.

By means of this QMS and the intended certification according the ISO 9001:2015, we want to make a demonstrable effort to increase quality towards customers and thereby customer satisfaction. Core values hereby are customer focus, service orientation, reliability, professionalism, integrity, continuity, respect and job satisfaction.

We commit ourselves to current laws and regulations.

Efforts to improve quality and improve business performance are ongoing and governed by the Deming cycle (PDCA). The policy will be reviewed annually by a management evaluation and adjusted if necessary. This happens in an open culture where all employees are actively involved.

Normal, healthy growth and efficiency are important conditions for our continuity, this is supported by the QMS.

It is our job to involve employees, customers and suppliers in the above-mentioned goals and efforts. Upon request we will provide an explanation of the content and functioning of the QMS to external stakeholders.

The Policy Statement is reviewed once every three years and adjusted if necessary.

Heesch, May 27<sup>th</sup> 2024

Rob Schalken  
Managing Director